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CONTINGENCY AND SAFETY PLAN CALIPSO YACHT

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COVID INTRODUCTION – 19

Coronaviruses are a large family of viruses; some have the ability to be transmitted from animals to people. They produce clinical tables ranging from the common cold to more serious diseases, such as coronavirus that caused Severe Acute Respiratory Syndrome (SARS-CoV) and Middle East Respiratory Syndrome Coronavirus (MERS-CoV).

The new coronavirus is called SARS-CoV2, the disease is called Corona Virus Disease 2019-COVID19. It is a new type of coronavirus that can affect people and has been first detected in December 2019 in Wuhan City, Hubei Province, China. There are still many unknown issues regarding the disease it produces: COVID-19. For more information on the behavior of the pandemic in Ecuador, you can access it on the link of the Ministry of Public Health.

IMPACT COVID 19 IN THE TRAVEL INDUSTRY

According to the study carried out for the new report, as of 6 April, 96% of the world's destinations had introduced travel restrictions in response to the pandemic. About 90 destinations have completely or partially closed their borders to tourists, while another 40 are closed to certain tourists, depending on the country of origin.

This UNWTO global study shows that different regions of the world have had similar responses to COVID-19. In Africa, Asia-Pacific and the Middle East, 100% of destinations have imposed COVID-19-related restrictions since January 2020. In the Americas, 92% of destinations have taken similar measures, while in Europe the proportion is 93% (as of 6 April).

We are facing an unprecedented global health emergency. Pandemic containment is the top priority and the tourism sector is determined to support all necessary measures to stem the outbreak. The COVID-19 outbreak has led our world to a pause of its activity with a never seen repercussions on our lives, our economies, our societies and our livelihoods, and there are growing risks of a global recession.

Any assessment of the impact of this unprecedented crisis on the tourism sector is immediately overtaken by a fast-changing reality. Given that this is an unprecedented and rapidly evolving crisis, it is extremely difficult to estimate the impact of COVID-19 on international tourism.

¹ <u>https://www.salud.gob.ec/coronavirus-covid-19/</u>

Based on the latest developments (quarantine measures, travel bans and border closures in most of Europe, representing 50% of international tourism, and in many countries in the Americas, Africa and the Middle East), trends in Asia and the Pacific, and previous crisis patterns (SARS in 2003 and the global economic crisis in 2009), UNWTO estimates that international tourist arrivals could be reduced by 20% to 30% by 2020

MEASURES TAKEN BY THE ECUADORIAN STATE

Declaratory health emergency Agreement No. 00126-2020 - Declaration of State of Health Emergency (11MAR2020)

Declaration of state of emergency

Decree No. 1017: Declare the state of emergency by public calamity throughout the national territory, for the cases of confirmed coronavirus and the declaration of COVID-19 pandemic by the World Health Organization, which pose a high risk of contagion for all citizens (16MAR2020).

Decree No. 1020: Extend the amnesty migration period and the process of regularization on humanitarian grounds, conferred by Executive Decree No. 826 of 25 July 2019 (23MAR2020).

MEASURES TAKEN BY THE INTERNATIONAL MARITIME ORGANIZATION (IMO) AND BOATS WITH ISM SAFETY CERTIFICATION

The following practices are based on the requirements of the International Maritime Organization (IMO) to join a vessel. Compliance is mandatory on ships certified by the security management system, Navy Social Institute (ISM) and a health training certificate has been requested.

PREVENTION OBJECTIVES

¹ <u>https://coronavirusecuador.com/wp-content/uploads/2020/03/MSP_120320_Acuerdo_00126-2020.pdf</u>

¹ <u>https://www.cdh.org.ec/educacion-en-derechos-humanos/443-normas-en-la-emergencia-sanitaria-y-el-estado-de-excepcion-en-ecuador.html</u>

⁴<u>https://revista.seg-social.es/2020/04/07/asi-responde-el-ism-ante-el-covid-19/</u>

The primary objective of the contingency and safety plan is to prevent and/or manage risks to life and health, for the progressive return of activities on board the Calipso Yacht, thus preventing the proliferation of the COVOD19 virus.

Stimulate a prevention attitude and culture.

Maintain the physical and psychological well-being of crew and guests.

GENERAL RECOMMENDATIONS

- Comply with standard hygiene-related infection protection and control precautions:
- For example, washing your hands with the 20-second handwash rule
- Use of hand sanitizer.

- Avoid touching your face, especially your eyes, nose and mouth with your hands to avoid getting infected.

- Coughing/sneezing at the crease of the elbow
- If you use a tissue, dispose of it properly and wash your hands immediately, etc.

- Avoid close contact with anyone who is or appears to be ill or who shows symptoms of COVID-19 (e.g., cough, fever, etc.).

- Maintain a WHO-recommended social distance of at least 1 meter (3 feet) between you and others.

- Wear a mask (face cover)in all public areas
- Avoid giving your hand, do not share food, drink, utensils, etc.

TEMPERATURE RECORD

Required to all guests and or crew before boarding the Calypso Yacht. If symptoms of suspected infection are distinguished, activate the corresponding protocols.

-	AM: TEMPERATURE TESTING. (write down the corporal temperature e.g 37c)	PM: TEMPERATURE TESTING. (write down the corporal temperature e.g 37c)
7 DAYS PRIOR EMBARKING		
6 DAYS PRIOR EMBARKING		
5 DAYS PRIOR EMBARKING		
4 DAYS PRIOR EMBARKING		
3 DAYS PRIOR EMBARKING		
2 DAYS PRIOR EMBARKING		
1 DAYS PRIOR EMBARKING		

Your health and safety are our main concern. To safeguard the health of all on board, we are required to collect a real temperature record of each guest, crew or ground worker before they can board the Calipso Yacht.

PRE-BORDING DIRECTIES:

Before leaving your place of residence

- Be sure to monitor your health before traveling to join the boat.
- Check your temperature twice a day and keep records for 7 days before you travel and let us know if you show any symptoms.
- Let us know if you have tested positive for COVID-19 or if you show any symptoms before traveling to join the boat.
- Make arrangements to bring sufficient personal protective equipment to cover the travel period to the ship.

YOU PRACTICE WHILE YOU'RE AT THE AIRPORT/ON THE PLANE

- Arrange transportation to and from the airport so that contact with others is minimized, for example with a trusted private provider. Avoid using public transport.

- Wear personal protective equipment (PPE) as directed for the duration of the trip, as far as possible (e.g., mask and gloves, etc.).

- Carry and handle your own luggage as much as possible.

- Store all relevant documents necessary for travel, in an easily accessible bag or compartment for further disinfection.

- Maintain social distance on board the flight when possible, and sit with adequate space between seats, as provided by the airline or cabin crew on board the aircraft.

- Limit the exposure of aircraft crew during on-board service and other passengers when using the facilities, where possible.

STAYING AT THE HOTEL BEFORE ARRIVAL IN THE GALAPAGOS ISLANDS.

- Pay special attention to social distancing, hygiene and hotel requirements.
- Keep temperature controls twice a day and keep track.
- Continue to handle your own luggage at the hotel.
- Consider refusing daily room cleaning.

BEFORE EMBARKING

- Dispose of any disposable masks and gloves I already use. (only the one that cannot be washed or disinfected).

- We will provide you with free health checks before boarding (e.g. take your temperature at the time of boarding, review mandatory temperature records, perform COVID-19 tests if appropriate test kits are available, etc.)

- Please wear a mask in all public spaces.

- We will take care of the disinfection of your luggage and diving equipment on board.
- In the pangas on the pier the crew will wait for guests, with their masks, their antibacterial spray

- Get them on the boat in groups no more than 8 per panga/zodiac

- **Calipso Dive**, in its sole discretion, reserves the right to refuse boarding or disembark any guest who may be considered a threat to the health and safety of other guests and crew aboard our yacht.

-We strongly recommend that all guests come with full travel cancellation/disruption insurance, including emergency medical evacuation coverage.

ABOARD CALIPSO LIVEABOARD

- There will be 2 carpets, on the boarding decks, carpets with sanitizing tray to disinfect the sole of the footwear, by moistening in the liquid will eliminate all kinds of viruses and bacteria. (Passengers must take the shoes off, the same ones that will be stored in a drawer and delivered to them upon disembarkation)

- Practice self-detachment on board, as far as possible, which could include:
- Avoid any non-essential contact or proximity to others on board
- All spaces of the boat, including its cabin, will have been disinfected.
- Stepped food service, diving and safety briefings, dive times. (In two groups)
- Please wear a mask in all shared spaces on board.
- Personal rental diving equipment, we will deliver individual regulators and disinfected equipment
- Assistance of the crew with food and drinks service in served on table dishes /mini buffet.

BIOSAFETY MEASURES AND CLEANING AND SANITATION PROCEDURES

Guests and crew will always have to follow a strict sanitary protocol that includes:

Personal protective equipment

Masks and gloves will be requested from each guest, bring sufficient personal protective equipment to cover the period of travel to the boat.

Masks and gloves for the crew, our staff will be required to wear face masks and gloves throughout the cruise, starting with the reopening of operations.

• Improve the stock of cleaning products and protective equipment.

General Measures

-All guests, staff and crew members should regularly wash their hands with antibacterial soap, followed by an antibacterial gel spray and disinfectant.

- Antibacterial gel will be provided to guests in dispensers in the lounge.
- Disinfection of customers' bags with disinfectant products when they arrive on the boat.
- Cover high-use objects with plastic, such as remote controls.

Improved cleaning program

Cleaning of high contact surfaces of guests, deep cleaning of all surfaces in social areas, including cabins, jacuzzi, bar, sofas, dining tables, chairs, coffee tables, buffet tables, etc.

In addition, we are implementing improved cleaning in the areas of our team members (kitchen, cabin and seats on the diving platform).

- Always use freshly prepared solution.

- To achieve recommended concentrations from commercial chlorine:
- o Chlorine at 5-6% (50-60 g/L): add 25 ml of chlorine in 1 liter of water.
- o Chlorine at 4% (40g/L): add 30 ml of chlorine in 1 liter of water. As an example: a soup spoon equals 15ML.

o A biodegradable disinfectant shall be used on surfaces that cannot be used chlorine.

Washing clothes (Laundry)

-Textile garments should be washed (sheets, towels etc) and disinfected

- Gloves will be used for handling "dirty" textile garments.

- Do not shake clothes.

- Cleaning personnel shall use appropriate personal protective equipment (masks, gloves, aprons, etc.) depending on the level of risk considered in each situation.

In the kitchen

All crockery, cutlery and glassware are washed with antibacterial soap and thoroughly disinfected at high temperatures that kill all viruses and bacteria.

Avoid making raw or under-cooked animal products.

Cook, prepare and serve food with masks and gloves.

Disinfection of drawers from the products when they arrive on the boat.

Activating the group care system

- Guides will inform each passenger of the contingency and safety plan

- Talks and/or briefings will be given by the guide in spacious and ventilated places

- Visits will be in groups, with reasonable distance between guests

-Group care system. - Permanent monitoring of the guide and captain, requesting daily the report of the health status of passengers and crew members.

Importance in communication. - Guide – Passenger – Captain of the vessel during the navigation phase:

- The captain will inform each of his crew members of the contingency and safety plan, setting specific cleaning schedules.

Training workshop for crew members and implementation of supplies

A workshop will be given to crew members and guides. (drills) Equipment for staff on each cruise. - 2 biosafety suits will be provided for emergencies in the evacuation of a contaminated passenger or crew member. N95 masks will be provided for crew members and surgical gloves. Fever detection thermometers. COVID19 tests.

Generalities in garbage management

Store all the garbage in biodegradable cases at the end of the cruise. Extreme care when discarding masks and gloves already used, should be disposed of safely after each use, subsequently proceeding to the use of antibacterial gel.

SPECIFIC MEASURES OF ACTION IN CASE OF COVID-19 IN THE BOAT

Check the updated indications of health and tourism authorities when implementing these recommendations.

Signs and symptoms to identify:

- Fever and chill
- Coughing and sneezing
- Sore throat
- General discomfort
- Difficulty breathing

At least respiratory symptom of suspected infection and if you have traveled to a risky area or have been in close contact with a diagnosed person, protocols must be activated.

If a tourist reports the symptoms described, the contact staff must put on a mask and then provide another to the guest, as well as other inputs that may require, such as gloves, alcohol gel, etc.

Putting on a surgical mask when you have respiratory symptoms is the first protective measure to others.

The boat staff will consult the visitor if they have health coverage and provide them with information about the health services they can call (phone numbers, addresses, applications, etc.). You will fill out the COVID 19 questionnaire.

- IF THE RESULT IS NEGATIVE If the case is ruled out, the tourist may resume his regular activities.
- IF THE RESULT IS POSITIVE If the case requires hospitalization, you will stay in a health facilities. If you test positive for COVID-19, but do not require hospitalization, the passenger will remain isolated in his/her cabin until he or she can disembark.
- The cost of the stay for as long as isolation is maintained must be financed by each visitor.
- It will be attended by an assigned crew member, who will have to be provided with a mask, gloves and will avoid close contact with the guest (distance of at least 1 meter) and will not stay more than 15 minutes in the cabin.
- Inform health authorities, who will identify contacts (exposed persons), who will pass an epidemiological clinical evaluation.

CLEANING AND DISINFECTION PROCEDURE OF A CABIN IN WHICH A PERSON INFECTED WITH COVID-19 HAS BEEN HOUSED.

Non-health personnel entering a secluded passenger's room should be restricted to the maximum. Since you are not health workers, and access to areas where an affected person may be confined may violate your right to effective safety and health protection, it should be evaluated in advance by the prevention service.

• All hotel/yacht staff who have to access the room when a sick passenger (floor waitresses, dining waiters, etc.) is present must wear appropriate masks and wash or disinfect their hands when they have left and, if possible, maintain a distance of one/two meters from the passenger.

• The crew member will wear an appropriate, better disposable apron or gown and gloves before entering the room.

• Remove bed linen and towels and put them in an identified bag and close them tightly until washing, warning laundry staff for hygienic handling (do not shake dirty laundry and avoid direct skin contact). Order washing in machine 600 – 90oC with ordinary detergent.

• No special treatment is required for clothing used by the passenger and no disposable crockery is required, except for the protective measures indicated above.

• Disposable material used by the sick person (handkerchiefs, masks, glasses, etc.) will be disposed of by inserting it into a plastic bag that closes tightly and will be disposed of in the trash.

• When the sick passenger permanently leaves the room, all toiletries (amenities, toilet paper rolls, toilet bags, etc.) must be removed and disposed of.

• Clean and subsequent disinfection with freshly prepared sodium hypochlorite solution at a concentration of 1/1000 (25 c.c. disinfectant in one liter of water). Always use disposable paper to clean. To achieve recommended concentrations from commercial chlorine: Chlorine at 5-6% (50-60 g/L): add 25 ml of chlorine in 1 liter of water. 4% chlorine (40g/L): add 30 ml of chlorine in 1 liter of water. As an example, a soup spoon equals 15ML. 70% ethanol shall be used on surfaces that cannot be used.

Questionnaire to detect suspicious case of COVID-19 at entry points